

Figure 1a

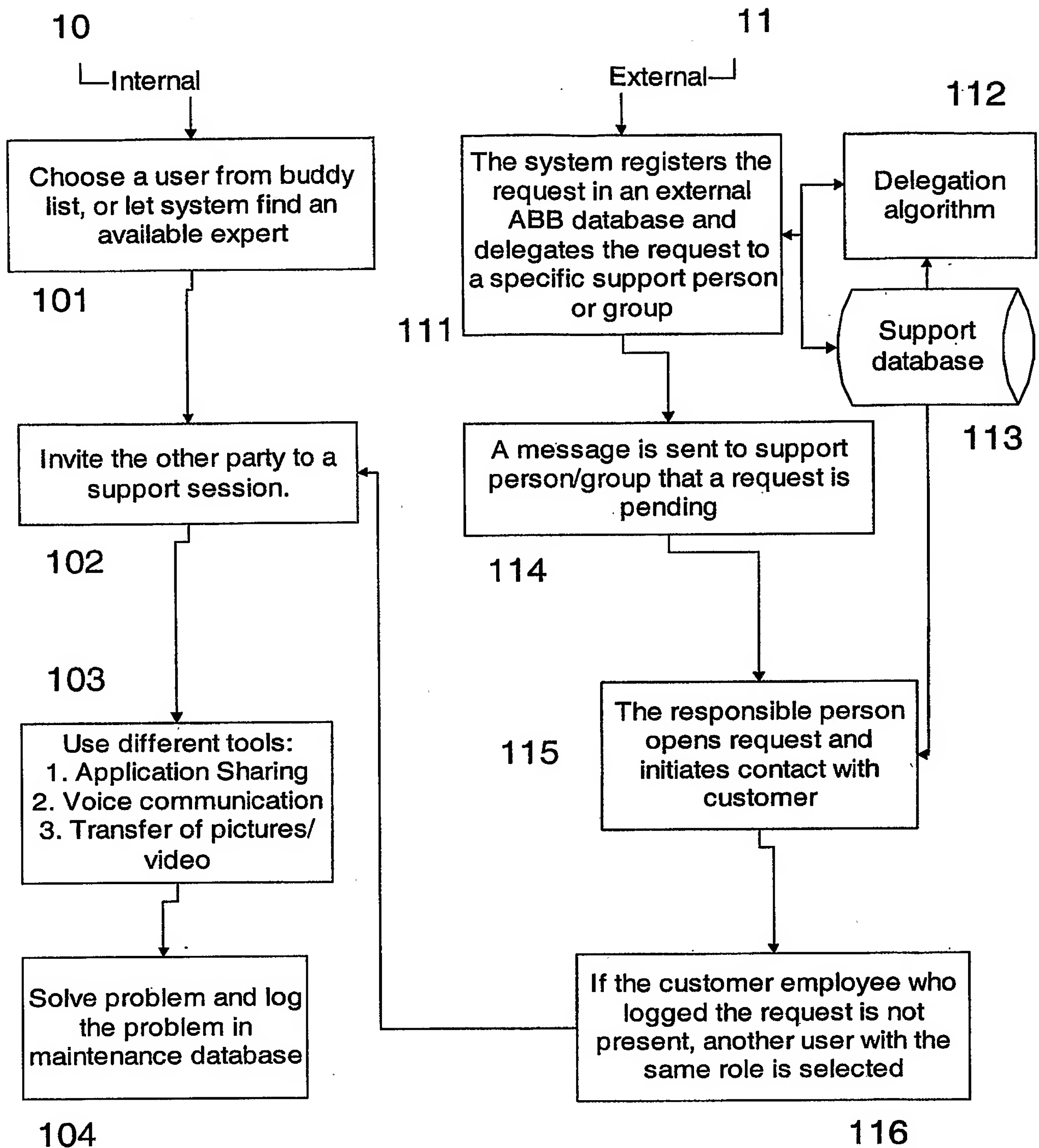
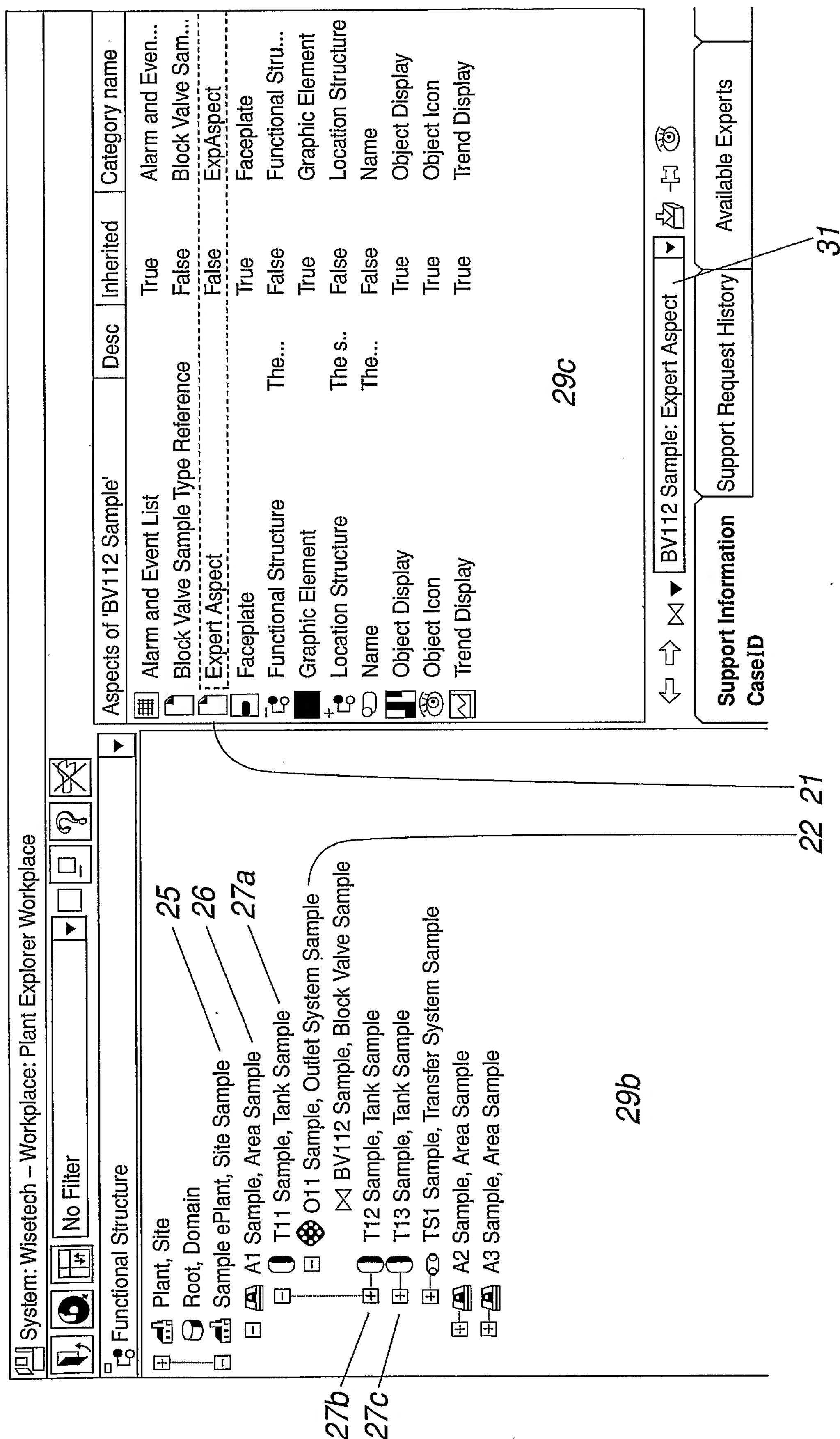


Figure 1b



29a

## Figure 2

Plant: ExpAspect

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Plant: ExpAspect

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Support Information

Support Request History

Available Experts

Collaboration

Config

Case ID

84

System Name

Wisetec

Object Name

BV112Sample

Object GUID

{69E92E4-2-4D8-DB26244705a}

Object Type

Block Valve Sample

System Time

30/10/2003 14:01:18

User Name

Stationary Operator

Company Name

ABB

User Input

Maintenance History

07/03/2001: BV112 Sample installed  
10/03/2001: Installation tests complete. Block Valve working correctly  
03/07/2002: Preventative maintenance performed

Picture/Video

Take picture

Take video

Service Level

Choose Criticality

Operation Critical  
Operation Important  
Operation Reserve

Send to ABB support

31

Figure 3

35

36a

36b

36c

30a

32

33a

34

35

36

33

33b

33c

34

33

35

36

39

33

33

33

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33

BV112Sample: Expert Aspect

Support Information

Support Request History

Available Experts

Collaboration

Config

Case ID

84

System Name

Wisetec

Object Name

BV112Sample

Object GUID

{69E92E4-2-4D8-DB26244705a}

Object Type

Block Valve Sample

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Maintenance History

07/03/2001:BV112Sample installed  
10(03/2001: Installation tests complete. Block Valve working correctly  
03(07/2002: Preventative maintenance performed

Picture/Video

Take picture

Take video

Service Level

Operation Critical

Send to ABB Suport

30

Figure 4

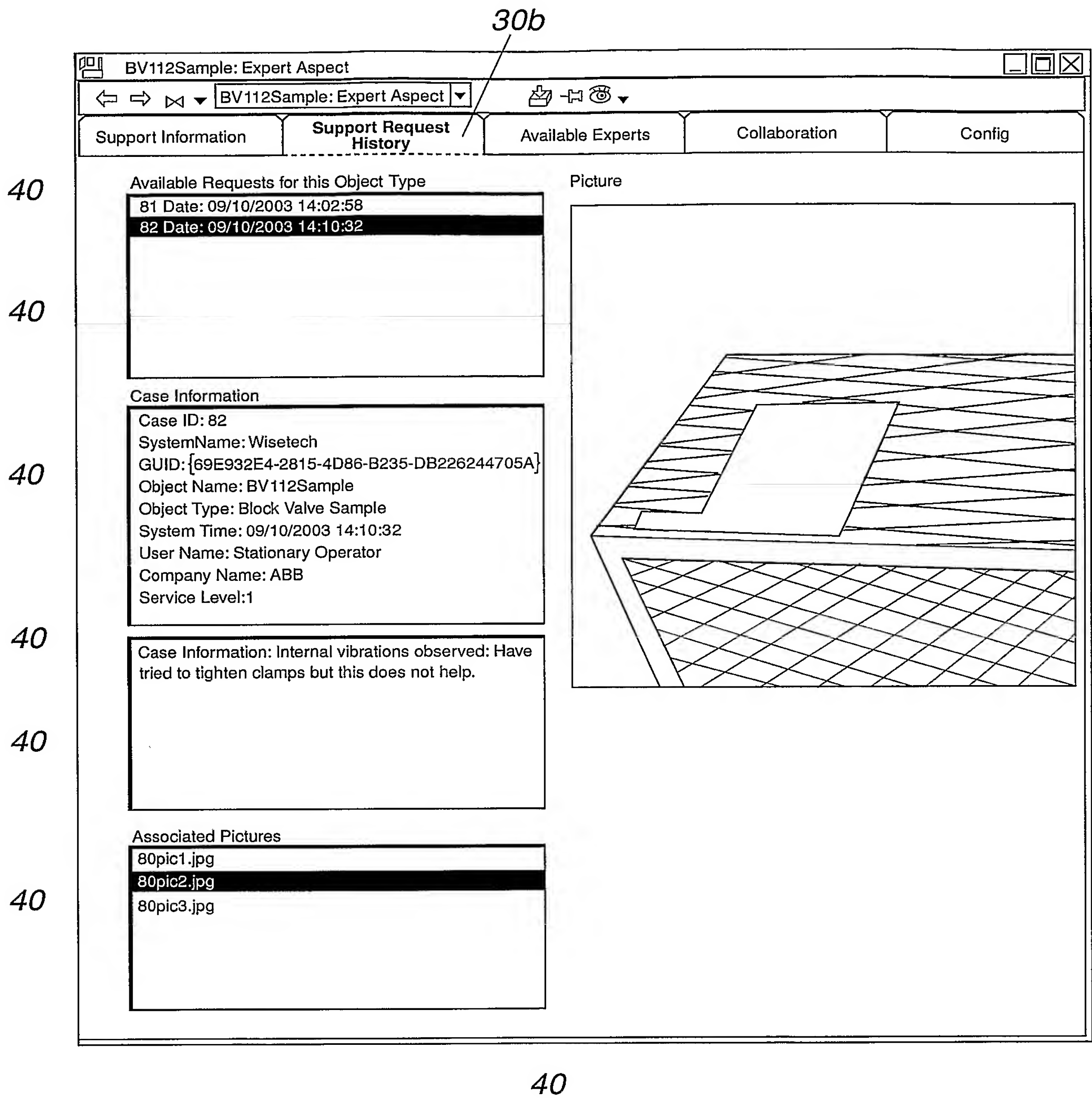


Figure 5

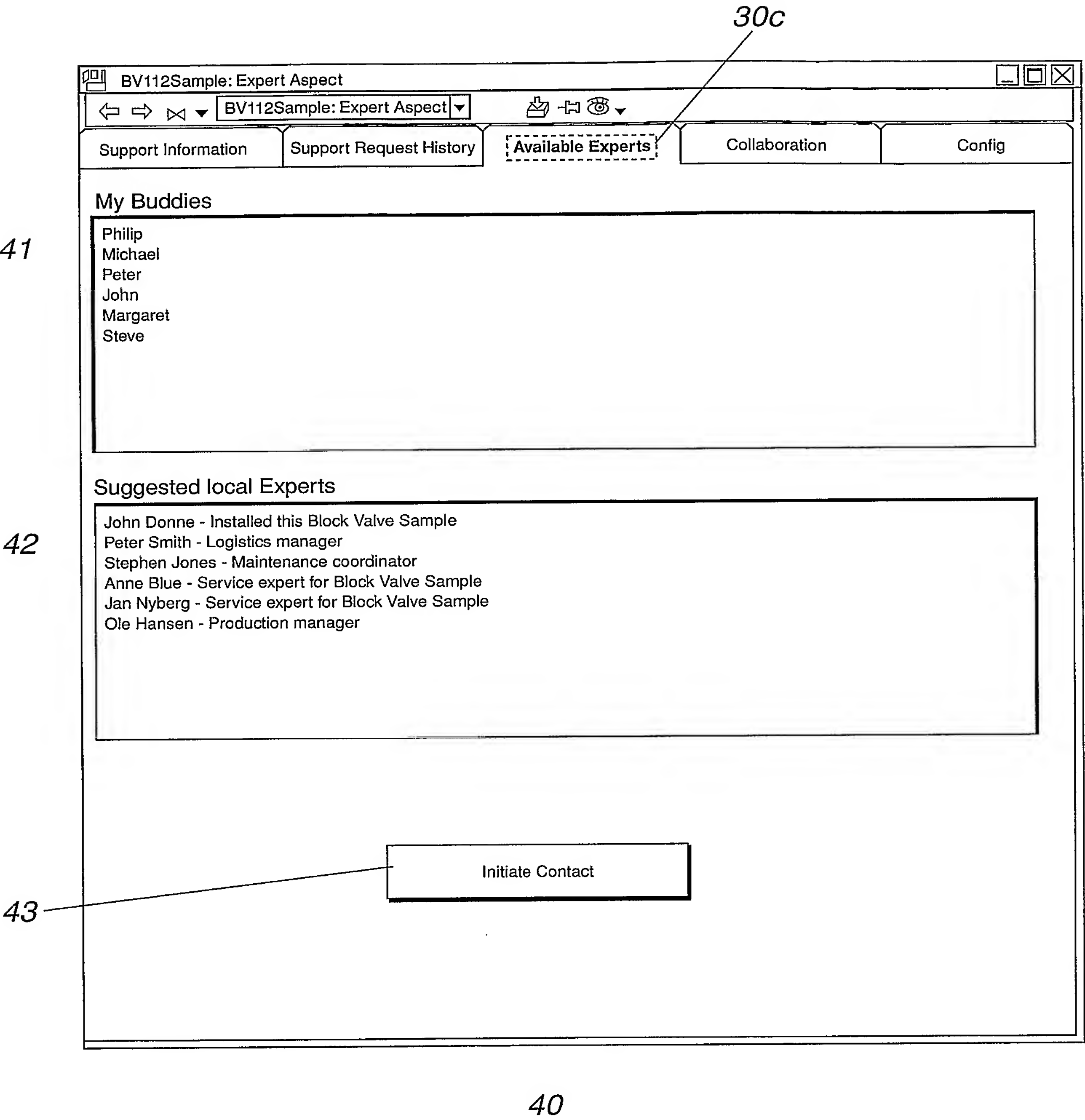


Figure 6

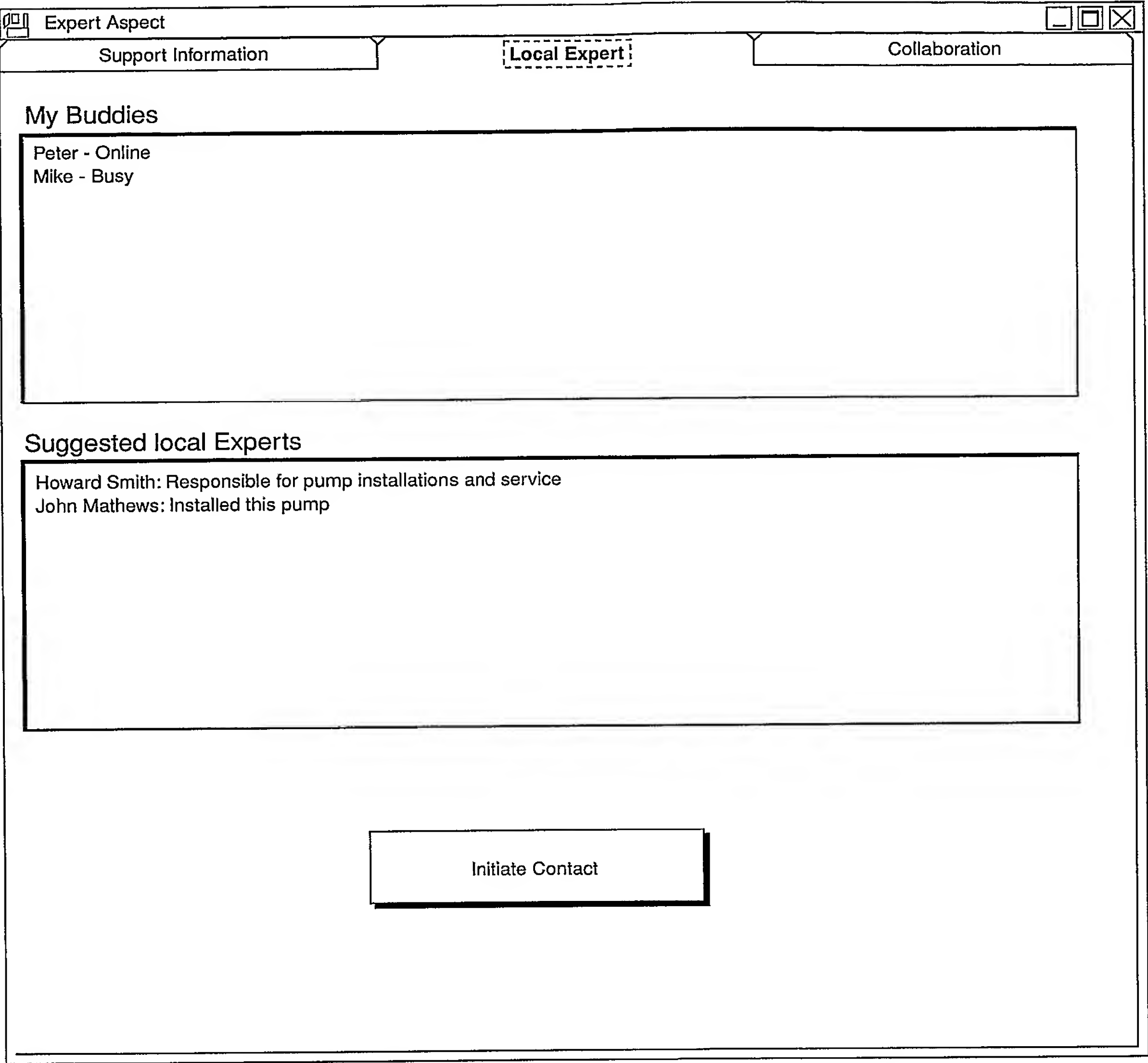


Figure 7